

Smart Digital Ecosystems Using Connected Technologies

Dr. Yuki Tanaka

Professor, Nagoya University, Japan

Abstract

Smart digital ecosystems represent interconnected technological environments in which devices, platforms, applications, data resources, and users interact through connected technologies. The rapid development of the Internet of Things (IoT), cloud computing, edge computing, artificial intelligence, machine learning, wireless communication, and intelligent data analytics has expanded the capabilities of digitally connected environments. This study examines smart digital ecosystems using connected technologies, with particular emphasis on interoperability, real-time data exchange, intelligent decision-making, automation, scalability, security, and sustainable digital development.

A qualitative descriptive and conceptual research design was adopted using secondary academic literature. The analysis indicates that connected technologies enable organizations and communities to integrate heterogeneous devices and information systems into coordinated digital environments. IoT devices provide continuous data collection, communication networks facilitate information exchange, edge computing supports low-latency processing, and cloud platforms provide scalable computational resources. Artificial intelligence can transform connected data into predictive insights and automated decisions.

Smart digital ecosystems have applications in smart cities, healthcare, manufacturing, transportation, agriculture, energy management, education, and public services. However, challenges involving interoperability, cybersecurity, privacy, data quality, technological complexity, scalability, and governance remain important barriers. The study concludes that effective smart digital ecosystems require integrated architectures capable of connecting technologies while maintaining secure, reliable, adaptive, and user-centered operations. Future research should focus on intelligent interoperability, decentralized architectures, edge-cloud integration, AI-enabled coordination, privacy-preserving analytics, sustainable infrastructure, and standardized ecosystem governance.

Keywords: Smart Digital Ecosystems, Connected Technologies, Internet of Things, Artificial Intelligence, Cloud Computing, Edge Computing, Digital Transformation, Intelligent Systems, Interoperability, Smart Technologies

1. Introduction

Digital technologies have increasingly transformed isolated computing systems into interconnected environments in which devices, applications, organizations, and users continuously exchange

information. These environments are commonly described as digital ecosystems because multiple technological and human components operate together rather than functioning independently. Smart digital ecosystems extend this concept by incorporating intelligence, automation, real-time data processing, and adaptive decision-making. The development of connected technologies has therefore created new opportunities for designing integrated digital environments capable of responding dynamically to changing operational and user requirements.

The Internet of Things (IoT) is one of the principal technologies supporting smart digital ecosystems. IoT connects physical objects and devices through communication networks, enabling them to collect, exchange, and process information. Atzori et al. (2010) and Gubbi et al. (2013) emphasized the importance of interconnected devices and sensing technologies in the development of IoT environments. Within smart ecosystems, IoT devices can provide continuous information about physical environments, infrastructure, equipment, users, and operational activities. This information can subsequently be integrated with intelligent digital services.

Cloud computing provides another major foundation for connected digital ecosystems. Cloud platforms offer scalable storage, computational resources, and digital services that can support large numbers of connected devices. Organizations can use cloud infrastructure to aggregate information from distributed systems and perform large-scale analytics. However, centralized processing may introduce latency in applications requiring immediate responses. Edge computing addresses this limitation by processing selected information close to the location where data are generated, enabling faster responses and reducing unnecessary network traffic.

Artificial intelligence further increases the intelligence of digital ecosystems. Connected environments can produce large volumes of structured and unstructured data, but data alone do not automatically create useful intelligence. Machine-learning algorithms can identify patterns, classify events, forecast conditions, and support automated decision-making. AI can therefore transform connected digital environments from passive information networks into adaptive systems capable of learning from operational data and modifying their behavior according to changing circumstances.

Wireless communication technologies are equally important because connected ecosystems require reliable information exchange among devices and platforms. Technologies such as Wi-Fi, Bluetooth, cellular networks, and emerging communication infrastructures provide different levels of range, bandwidth, latency, and energy efficiency. The selection of communication technologies depends on ecosystem requirements. Industrial systems may prioritize reliability and low latency, while smart-city applications may require large-scale connectivity across geographically distributed environments.

Smart cities provide a significant example of digital ecosystems built through connected technologies. Urban environments contain transportation systems, energy infrastructure, water networks, public services, buildings, and communication systems. IoT technologies can connect these components and enable continuous data exchange. Zanella et al. (2014) described IoT as an important technological foundation for smart-city applications. Integrating multiple urban systems can support improved service coordination, resource management, traffic monitoring, environmental management, and public infrastructure planning.

2. Objectives of the Study

Primary Objective

The primary objective of this study is to examine smart digital ecosystems using connected technologies by analyzing Internet of Things infrastructure, wireless communication, cloud computing, edge computing, artificial intelligence, machine learning, interoperability, intelligent automation, and real-time data exchange. The study seeks to understand how these technologies can create integrated, adaptive, secure, scalable, efficient, and sustainable digital environments across multiple application domains.

2.1 Examination of Connected Technologies

The first objective is to examine the major technologies supporting smart digital ecosystems, including IoT devices, sensors, wireless networks, cloud platforms, edge computing, artificial intelligence, machine learning, and data analytics. The study evaluates how these technologies facilitate connectivity, information exchange, intelligent processing, predictive analysis, and automated decision-making. Particular attention is given to their complementary roles within integrated digital environments.

2.2 Assessment of Digital Ecosystem Applications

The second objective is to assess applications of smart digital ecosystems in smart cities, healthcare, manufacturing, agriculture, transportation, education, energy, and public services. The study examines how connected technologies support real-time monitoring, resource management, intelligent automation, predictive services, and coordinated decision-making. It also considers how integrated digital ecosystems can improve operational efficiency, service quality, responsiveness, and sustainability.

2.3 Identification of Ecosystem Development Challenges

The third objective is to identify major challenges associated with smart digital ecosystems, including interoperability, cybersecurity, privacy, data quality, scalability, infrastructure complexity, energy consumption, and governance. The study evaluates how these challenges affect ecosystem reliability and long-term development. Identifying these limitations can support the design of secure, interoperable, efficient, sustainable, and user-centered connected digital environments.

3. Review of Literature

3.1 Connected Technologies and Digital Ecosystems

Atzori et al. (2010) examined the Internet of Things as an interconnected technological environment involving physical objects, sensing, communication, and information processing. This perspective provides an important foundation for smart digital ecosystems because connected objects can continuously exchange information. Gubbi et al. (2013) further emphasized the importance of sensing, communication, cloud computing, and intelligent services in IoT architectures. Together, these technologies enable digital environments in which physical and digital components interact continuously.

Digital ecosystems extend beyond simple device connectivity by incorporating multiple platforms, services, organizations, and users. Smart ecosystem architectures require mechanisms that

allow heterogeneous components to exchange information and coordinate activities. Cloud computing provides scalable infrastructure, while edge computing can support local processing. Artificial intelligence adds analytical capabilities that enable prediction, classification, optimization, and automated decision-making. These combined technologies create more adaptive digital environments than conventional isolated information systems.

3.2 Intelligent Computing and Smart Applications

Cloud computing has become an important component of connected ecosystems because it provides scalable storage and computational resources. However, centralized architectures may not satisfy applications requiring immediate responses. Shi et al. (2016) highlighted edge computing as an approach that moves processing closer to data sources. The combination of edge and cloud computing can provide low-latency responses while maintaining large-scale analytical capabilities. This hybrid model is particularly relevant for smart environments with substantial data-generation requirements.

Smart digital ecosystems have applications across numerous sectors. Zanella et al. (2014) examined IoT applications in smart cities, while Xu et al. (2014) discussed IoT applications in industrial environments. Connected technologies can support traffic monitoring, energy management, industrial automation, healthcare services, agriculture, logistics, and public infrastructure. The literature indicates that ecosystem benefits depend on effective integration rather than isolated technology deployment. Interoperability and coordinated data management are therefore central to successful implementation.

3.3 Security, Privacy, and Interoperability

Sicari et al. (2015) emphasized that security, privacy, and trust are fundamental requirements for IoT environments. Smart digital ecosystems increase connectivity among devices and systems, potentially creating additional vulnerabilities. Security mechanisms therefore need to protect data, devices, communication channels, and computing platforms. Privacy is also important when connected ecosystems collect information associated with individuals, organizations, or operational activities.

Interoperability is another fundamental requirement because ecosystems may contain heterogeneous devices and platforms. Different technologies can use different communication standards, data structures, and interfaces. Lack of interoperability can restrict information sharing and prevent coordinated operation. Standardization, common protocols, application interfaces, and interoperable data models can support integration. Developing secure interoperability mechanisms is therefore essential for scalable and sustainable digital ecosystem development.

4. Research Methodology

4.1 Research Design

This study adopted a qualitative descriptive and conceptual research design to examine smart digital ecosystems using connected technologies. The study relied on secondary academic literature concerning IoT, cloud computing, edge computing, artificial intelligence, wireless communication, cyber-physical systems, interoperability, security, and digital transformation. The design was selected to support structured examination of technologies and their roles within integrated digital environments.

The conceptual framework considered connectivity, sensing, communication, data processing, intelligent analytics, decision-making, automation, and governance as interconnected components. These components were examined according to efficiency, adaptability, scalability, reliability, security, interoperability, and sustainability. The framework provides a structured basis for analyzing how connected technologies contribute to smart digital ecosystems.

4.2 Data Collection

Secondary information was collected from peer-reviewed journal articles, academic books, conference proceedings, and established scholarly publications related to connected technologies and digital ecosystems. Literature addressing IoT architectures, cloud and edge computing, artificial intelligence, machine learning, smart-city systems, industrial IoT, healthcare technologies, and digital transformation was reviewed.

The collected literature was organized according to technological and application themes. Technological themes included sensing, communication, computing, analytics, automation, and security. Application themes included smart cities, manufacturing, healthcare, agriculture, transportation, energy, education, and public services. Literature concerning interoperability, privacy, sustainability, scalability, and governance was also included.

4.3 Data Analysis

The literature was analyzed through thematic analysis. Major themes included connected infrastructure, real-time data exchange, intelligent analytics, edge-cloud integration, automation, interoperability, security, privacy, scalability, and sustainability. Each theme was evaluated according to its contribution to the development and operation of smart digital ecosystems.

A conceptual synthesis was then developed to explain ecosystem operation. Connected devices collect information, communication networks transmit data, edge and cloud platforms process information, and AI models generate analytical insights. Decision-support and automation mechanisms use these insights to coordinate digital and physical operations. Governance and security mechanisms operate across the ecosystem to support reliable and responsible operation.

5. Analysis

5.1 Connected Technologies Supporting Smart Digital Ecosystems

Smart digital ecosystems integrate multiple technologies to support continuous connectivity and intelligent operation.

Table 1: Major Technologies in Smart Digital Ecosystems

Technology	Primary Function	Ecosystem Contribution
IoT Sensors	Data collection	Real-time environmental monitoring
Wireless Networks	Connectivity	Device communication

Technology	Primary Function	Ecosystem Contribution
Cloud Computing	Centralized processing	Scalable analytics
Edge Computing	Local processing	Low-latency responses
Artificial Intelligence	Intelligent analysis	Decision support
Machine Learning	Pattern recognition	Prediction and optimization
Big Data Analytics	Large-scale analysis	Strategic insights
Cybersecurity Technologies	Protection	Secure ecosystem operation

The analysis indicates that smart digital ecosystems depend on technological integration. IoT sensors provide continuous information, communication networks enable information exchange, and computing platforms process collected data. Edge computing supports immediate local responses, while cloud platforms provide large-scale storage and analytics. AI and machine learning transform data into predictions and decisions. Cybersecurity mechanisms protect the interconnected ecosystem from unauthorized access and disruption.

5.2 Applications of Smart Digital Ecosystems

Connected digital ecosystems can support multiple sectors.

Table 2: Smart Digital Ecosystem Applications

Application Domain	Connected Components	Major Function
Smart Cities	Sensors, infrastructure, platforms	Urban service management
Healthcare	Wearables, sensors, platforms	Patient monitoring
Manufacturing	Machines, sensors, analytics	Production optimization
Agriculture	Soil sensors, weather systems	Precision management
Transportation	Vehicles, infrastructure	Mobility management
Energy	Smart meters, grids	Energy optimization
Education	Devices, platforms, analytics	Digital learning
Public Services	Connected platforms	Service coordination

The analysis demonstrates that smart digital ecosystems can integrate multiple components within individual sectors. Smart cities can coordinate urban infrastructure, healthcare systems can connect monitoring devices and digital services, and manufacturing environments can connect equipment and analytics. Agriculture can integrate environmental sensing with intelligent management, while transportation can connect vehicles and infrastructure. These applications demonstrate the potential of connected ecosystems to improve coordination and operational responsiveness.

6. Discussion

Smart digital ecosystems represent an evolution from individual digital systems toward interconnected environments where devices, applications, data, and users operate collectively. The integration of IoT, cloud computing, edge computing, and AI enables continuous data exchange and intelligent processing. Rather than simply connecting devices, smart ecosystems create relationships among multiple technological components. Their effectiveness therefore depends on the ability of different systems to communicate and coordinate reliably.

Edge and cloud computing provide complementary capabilities within these ecosystems. Edge computing can process time-sensitive information close to connected devices, reducing latency and communication requirements. Cloud computing provides scalable storage and computational capabilities for large-scale analysis. A coordinated edge-cloud architecture can therefore support both immediate responses and long-term analytical processes. This approach is particularly relevant for environments generating continuous and geographically distributed data.

Artificial intelligence strengthens ecosystem intelligence by transforming connected data into actionable information. Machine-learning models can identify patterns, predict future conditions, classify events, and support automated decisions. In smart cities, AI can support traffic management; in manufacturing, it can support process optimization; and in energy systems, it can assist demand management. However, AI performance depends on data quality, model reliability, appropriate deployment, and continuous monitoring.

Interoperability, security, and trust remain essential for ecosystem development. Connected environments contain heterogeneous technologies that may use different standards and interfaces. Without interoperability, the potential benefits of connectivity can be reduced. Security is equally important because a vulnerability in one component may affect other interconnected systems. Effective smart ecosystems therefore require integrated security, standardized communication, responsible data governance, and mechanisms for maintaining user trust.

Smart digital ecosystems can also support sustainability when connected technologies are used to optimize resources and reduce waste. Energy monitoring can identify inefficient consumption, intelligent transportation can improve mobility efficiency, and smart agriculture can optimize water use. However, connected infrastructure itself requires energy, hardware, communication, and maintenance. Sustainable ecosystem design should therefore consider both the benefits and environmental costs of digital infrastructure.

7. Challenges

7.1 Interoperability and Integration

Smart digital ecosystems often contain devices and platforms developed by different manufacturers and based on different technological standards. These systems may use incompatible communication protocols, data formats, and interfaces. Lack of interoperability can prevent seamless information exchange and reduce the effectiveness of ecosystem-wide coordination. Standardized interfaces and common data models are therefore important for integrating heterogeneous technologies.

Integration becomes more difficult as ecosystems expand across organizational and technological boundaries. A smart environment may need to connect legacy systems with modern IoT devices, cloud platforms, and AI applications. Differences in software architecture and data structures can increase implementation complexity. Middleware, APIs, standardized protocols, and flexible architectural approaches can support integration while reducing the difficulty of connecting diverse digital components.

7.2 Cybersecurity and Privacy

Smart digital ecosystems create extensive connectivity among devices, networks, platforms, and users. Each connected component can potentially introduce security vulnerabilities. Weak authentication, insecure communication, outdated software, or poorly protected devices can expose the broader ecosystem to unauthorized access. Security therefore needs to be implemented across devices, networks, applications, computing platforms, and data-management systems rather than being concentrated in a single layer.

Privacy is also important because connected ecosystems may collect information about individuals, organizations, locations, activities, and operational processes. Smart homes, healthcare systems, transportation platforms, and workplace environments can generate sensitive information. Data minimization, access control, encryption, anonymization, and appropriate governance mechanisms can reduce privacy risks. Maintaining user confidence requires transparent and responsible handling of connected-system data.

7.3 Scalability and Complexity

Smart digital ecosystems can grow rapidly as additional devices, applications, users, and services are connected. Large-scale deployments create significant requirements for device management, network capacity, storage, processing, and monitoring. Centralized systems may encounter performance limitations when processing extremely large quantities of real-time information. Distributed edge-cloud architectures can distribute workloads, although they introduce additional management and coordination requirements.

Increasing technological integration also increases system complexity. Ecosystems may involve hardware, software, communication networks, AI models, security mechanisms, and multiple external platforms. A failure in one component can potentially influence other components. Modular architectures, automated monitoring, standardized interfaces, and comprehensive testing can reduce operational complexity. Long-term ecosystem planning should also include maintenance and lifecycle management.

7.4 Sustainability and Governance

Connected technologies can support sustainability by improving energy, water, transportation, and resource management. However, sensors, networks, edge devices, cloud platforms, and data centers consume energy and require physical infrastructure. Large deployments can therefore create environmental costs. Energy-efficient devices, low-power communication, edge processing, renewable-energy integration, and responsible hardware management can reduce the environmental footprint of digital ecosystems.

Governance is necessary to coordinate responsibilities among organizations, technology providers, users, and infrastructure operators. Without appropriate governance, questions concerning data ownership, security responsibilities, interoperability, access rights, and system accountability can remain unresolved. Effective governance frameworks should establish technical standards, security requirements, data-management responsibilities, and operational procedures. Clear governance can support trustworthy and sustainable ecosystem development.

8. Future Research

Future research should investigate intelligent interoperability mechanisms capable of enabling heterogeneous devices and platforms to communicate automatically. Research should explore AI-driven ecosystem coordination, semantic interoperability, adaptive edge-cloud architectures, and autonomous resource allocation. Privacy-preserving analytics and decentralized intelligence should also receive attention to reduce unnecessary centralized data processing. These developments could strengthen scalability and responsiveness in complex smart digital environments.

Further studies should evaluate smart digital ecosystems through long-term real-world deployments rather than laboratory environments alone. Research should examine cybersecurity, user trust, governance, sustainability, interoperability, and lifecycle costs across different application domains. Digital twins, federated learning, 6G connectivity, autonomous ecosystem management, and energy-efficient computing can provide additional research directions. Standardized evaluation frameworks could also improve comparison between different ecosystem architectures.

9. Conclusion

Smart digital ecosystems are developing through the integration of IoT, wireless communication, cloud computing, edge computing, artificial intelligence, machine learning, and intelligent analytics. These technologies enable physical and digital components to exchange information continuously and support coordinated operations. Connected ecosystems therefore provide a foundation for transforming conventional digital environments into intelligent and adaptive systems.

IoT provides real-time sensing and connectivity, while edge and cloud computing provide complementary processing capabilities. Edge platforms can support rapid responses near data sources, whereas cloud platforms enable scalable storage and large-scale analytics. Artificial intelligence can further transform connected data into predictions, classifications, and decisions. Together, these technologies can support more responsive and intelligent ecosystem operations.

Smart digital ecosystems have broad applications in cities, healthcare, manufacturing, agriculture, transportation, energy, education, and public services. Their integration can improve

monitoring, resource management, operational efficiency, automation, and service coordination. The greatest benefits can occur when multiple connected components operate as a coordinated system rather than as isolated technological solutions.

Nevertheless, interoperability, cybersecurity, privacy, scalability, system complexity, sustainability, and governance remain significant challenges. Heterogeneous technologies must be capable of exchanging information securely and consistently. Connected ecosystems must also protect sensitive information and provide appropriate mechanisms for accountability. Sustainable development requires consideration of the energy and material requirements associated with digital infrastructure.

Overall, connected technologies provide substantial opportunities for developing smart digital ecosystems that are intelligent, adaptive, efficient, and responsive. Future development should emphasize interoperable architectures, secure connectivity, edge-cloud integration, AI-enabled coordination, privacy-preserving analytics, sustainable infrastructure, and effective governance. Such approaches can strengthen the ability of digital ecosystems to support complex technological and societal requirements.

References

1. Atzori, L., Iera, A., & Morabito, G. (2010). The Internet of Things: A survey. *Computer Networks*, 54(15), 2787–2805. <https://doi.org/10.1016/j.comnet.2010.05.010>
2. Gubbi, J., Buyya, R., Marusic, S., & Palaniswami, M. (2013). Internet of Things (IoT): A vision, architectural elements, and future directions. *Future Generation Computer Systems*, 29(7), 1645–1660. <https://doi.org/10.1016/j.future.2013.01.010>
3. Al-Fuqaha, A., Guizani, M., Mohammadi, M., Aledhari, M., & Ayyash, M. (2015). Internet of Things: A survey on enabling technologies, protocols, and applications. *IEEE Communications Surveys & Tutorials*, 17(4), 2347–2376. <https://doi.org/10.1109/COMST.2015.2444095>
4. Zanella, A., Bui, N., Castellani, A., Vangelista, L., & Zorzi, M. (2014). Internet of Things for smart cities. *IEEE Internet of Things Journal*, 1(1), 22–32. <https://doi.org/10.1109/JIOT.2014.2306328>
5. Whitmore, A., Agarwal, A., & Daid, L. D. (2015). The Internet of Things—A survey of topics and trends. *Information Systems Frontiers*, 17, 261–274. <https://doi.org/10.1007/s10796-014-9489-2>
6. Botta, A., de Donato, W., Persico, V., & Pescapé, A. (2016). Integration of cloud computing and Internet of Things: A survey. *Future Generation Computer Systems*, 56, 684–700. <https://doi.org/10.1016/j.future.2015.09.021>
7. Silva, B. N., Khan, M., & Han, K. (2018). Towards sustainable smart cities: A review of trends, architectures, components, and open challenges. *Sustainable Cities and Society*, 38, 697–713. <https://doi.org/10.1016/j.scs.2018.01.053>
8. Zanella, A., Bui, N., Castellani, A., Vangelista, L., & Zorzi, M. (2017). Internet-of-Things-based smart cities: Recent advances and challenges. *IEEE Communications Magazine*, 55(9), 16–24. <https://doi.org/10.1109/MCOM.2017.1600514>
9. Alavi, A. H., Jiao, P., Buttlar, W. G., & Lajnef, N. (2018). Internet of Things-enabled smart cities: State-of-the-art and future trends. *Measurement*, 129, 589–606. <https://doi.org/10.1016/j.measurement.2018.07.067>

10. Bellavista, P., Berrocal, J., Corradi, A., Das, S. K., Foschini, L., & Zanni, A. (2019). A survey on fog computing for the Internet of Things. *Pervasive and Mobile Computing*, 52, 71–99. <https://doi.org/10.1016/j.pmcj.2018.12.007>
11. Atzori, L., Iera, A., & Morabito, G. (2017). Understanding the Internet of Things: Definition, potentials, and societal role. *Computer Networks*, 102, 17–25. <https://doi.org/10.1016/j.comnet.2016.05.020>
12. Rahman, H. (2020). A comprehensive survey on semantic interoperability for Internet of Things: State-of-the-art and research challenges. *Transactions on Emerging Telecommunications Technologies*, 31(12), e3902. <https://doi.org/10.1002/ett.3902>
13. Rana, B., Singh, Y., & Singh, P. K. (2021). A systematic survey on Internet of Things: Energy efficiency and interoperability perspective. *Transactions on Emerging Telecommunications Technologies*, 32, e4166. <https://doi.org/10.1002/ett.4166>
14. Syed, A. S., Sierra-Sosa, D., Kumar, A., & Elmaghraby, A. (2021). IoT in smart cities: A survey of technologies, practices and challenges. *Smart Cities*, 4(2), 429–475. <https://doi.org/10.3390/smartcities4020024>
15. Rani, R., Kashyap, V., & Khurana, M. (2022). Role of IoT-cloud ecosystem in smart cities: Review and challenges. *Materials Today: Proceedings*, 49, 2994–2998. <https://doi.org/10.1016/j.matpr.2020.10.054>
16. Rejeb, A., Rejeb, K., Simske, S., Treiblmaier, H., & Zailani, S. (2022). The big picture on the Internet of Things and the smart city: A review of what we know and what we need to know. *Internet of Things*, 19, 100565. <https://doi.org/10.1016/j.iot.2022.100565>
17. Bellini, P., Nesi, P., & Pantaleo, G. (2022). IoT-enabled smart cities: A review of concepts, frameworks and key technologies. *Applied Sciences*, 12(3), 1607. <https://doi.org/10.3390/app12031607>
18. Chakraborty, M., Sayah, J., Kallab, C., & Haddad, S. (2022). Internet of Things: Towards a solid ecosystem of interconnected things. *Advances in Internet of Things*, 12(3), 47–64. <https://doi.org/10.4236/ait.2022.123004>
19. Whaiduzzaman, M., et al. (2022). A review of emerging technologies for IoT-based smart cities. *Sensors*, 22(23), 9271. <https://doi.org/10.3390/s22239271>
20. Anthopoulos, L. G., Pourzolfaghar, Z., Lemmer, K., Siebenlist, T., Niehaves, B., & Nikolaou, I. (2022). Smart cities as hubs: Connect, collect and control city flows. *Cities*, 125, 103660. <https://doi.org/10.1016/j.cities.2022.103660>